

Booking Terms B&B and Caravan Site 2010

All bookings for Low Hall Farm require a deposit to secure the reservation; this is non-refundable and non-transferable. We recommend that clients take out suitable insurance to cover any loss which may be incurred in the event of a cancellation.

Deposit/Security

All booking confirmations are subject to Low Hall Farm receiving from the client either:--

- **A deposit** (£60 for B&B or £28 per caravan)
- **Peak times require payment in full at the time of booking**

If the client would prefer to pay by cash in full on arrival *Credit/ debit card details* can be used to secure the booking. **When placing a card as security no transaction will be made against the card except in the event of a cancellation, non-arrival or curtailment. Balance payments are due on arrival.**

Credit cards will incur a 3% charge but debit cards will not.

Cancellations or Non-Arrival or Curtailment

In the event of cancellation regrettably no refund can be given. **Non-Arrival or Curtailment by guests will be treated as a cancellation.**

B & B arrival and departure

The accommodation is booked for you from 4.00pm on your arrival date until 10.00am on your departure date. Late arrivals (after 9.00pm) must be previously arranged with Low Hall Farm.

Caravan Site arrival and departure

Your pitch is available for you from 1.00pm on your arrival date until 12.30pm on your departure date. If you wish to leave your caravan on site earlier/later than the times stated please contact Low Hall Farm to make arrangements.

It is in the guests own interests to ensure that the stated terms are acceptable. Please contact Low Hall Farm if you have any queries or the terms and conditions are not acceptable.